



Medical Coordinator – UK-Med Ukraine Response

Candidate Information Pack

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Introduction



This is an exciting time to join UK-Med. We have expanded significantly over the last few years and have an ambitious strategy in place for growth.

The world is experiencing an unprecedented level of humanitarian need. Natural disasters, disease outbreaks and conflict can hit at any time.

The people affected are often the poorest and most vulnerable and the health problems they experience post-disaster are long-lasting. We believe that they deserve the highest quality emergency healthcare. We seek to save lives, but also to build resilient health systems so that people can lead healthy lives in the future.

Our strategic objectives address four main problems faced when providing emergency healthcare following a disaster:

- **Emergency response:** There are only a small number of international agencies and WHO verified Emergency Medical Teams capable of responding globally, at speed and scale, to spikes in need.
- **Providing expertise:** There are not enough medical and coordination staff as there are challenges recruiting, retaining and training the numbers required to meet growing need.
- **Raising standards:** The sector lacks consistency and consensus on training and accreditation for international health professionals.
- **Building resilience:** First response and continued support is most effective when provided by health professionals based within the country affected. Significant investment in training for staff is required to achieve this.

We are very excited about our plans to meet these challenges and to grow UK-Med and I hope you will join us on this exciting journey.

David Wightwick
UK-Med Chief Executive Officer

Advert

Role:	Medical Coordinator
Hours:	Work will be full-time. Immediate start required, with a minimum of 6 weeks availability
Pay:	Starting rate expected to be GBP1,038 – GBP1,200 per week (GBP4,500 – GBP5,200 per month)
Location:	Ukraine, supporting the coordination of primary health teams

Are you an experience medical coordinator skilled in coordinating responses to medical emergencies?

UK-Med is a humanitarian INGO that has been responding to disasters and health emergencies for more than 20 years. We train medical teams, both in the UK and worldwide, so they are ready to respond when epidemics, conflict and natural disasters hit. When Ebola struck West Africa in 2014 we recruited and trained UK doctors and nurses who helped local medical teams and other NGOs to bring the outbreak under control. We are core partners, providing the clinical component of the UK Emergency Medical Team (UK EMT) in line with WHO standards.

Our responses are staffed from our Register of surge responders. Register members undergo extensive training and vetting in advance, so they can be quickly deployed to where they are most needed. Register members who join a response team are offered a fixed-term contract for the response and paid in line with our globally benchmarked pay scales.

We are seeking several new people to join our teams in Ukraine, to be available to deploy in Medical Coordinator roles. You will be able to make yourself available to work in Ukraine immediately for 6 weeks (longer availability may be an advantage), supporting the health needs of internally displaced persons.

Our ideal candidates will be experienced Medical Coordinators who can guide, develop and monitor the overarching implementation of clinical activities on humanitarian responses. UK-Med surges health teams and temporary health facilities into humanitarian contexts anywhere in the world. Our Medical Coordinators need to be able to work with a variety of clinical staff and stakeholders to ensure relevant, technically sound, and high-quality health provision is provided where needed.

You will be capable of providing technical oversight for overall medical responses, including any advisory activities, trainings, and case management, and ensuring all activities are technically sound and of high quality. You will be a skilled manager and technical supervisor, able to get the best out of clinical staff and stakeholders. You will be accountable, with experience in the assessment, implementation and monitoring and evaluation of health activities.

You will be determined, high performing, compassionate and collaborative, as well as being committed to learning and supporting others to learn. Language skills will be an advantage.

We offer excellent learning opportunities and occasional opportunities to work in international humanitarian responses, should you decide to join our Register at a later date.

How to apply

To apply, please complete the questions and submit your CV through our [Online Jobs Portal](#) as soon as possible.

This vacancy will close as soon as we have received enough strong applications. This is an ongoing recruitment campaign to support our current mission in Ukraine.

The question you will be asked to answer are:

- Please summarise your experiences in coordinating humanitarian medical responses as well as key challenges faced in the field and how you overcame these.

UK-Med is committed to safeguarding of our personnel and beneficiaries and has a zero-tolerance approach to sexual exploitation and abuse. We conduct thorough vetting before any appointment is confirmed.

UK-Med is committed to the principles of diversity, equality, and inclusion. We strive to provide an inclusive and supportive environment where employees feel respected and supported to be able to fulfil their potential.

About UK-Med

UK-Med (www.uk-med.org)

We train and deploy medical teams and specialists to save lives when epidemics, conflict and natural disasters hit. As disasters grow more frequent, severe and complex there has never been a greater need to respond quickly and effectively. We believe in a world prepared to help.

It started in 1988 with a team of eight Manchester clinicians led by our founder Tony Redmond, when a huge earthquake ripped through Armenia. Teams continued to deploy throughout the 1990's and 2000s, and when Ebola struck West Africa in 2014 UK-Med stepped up. We recruited and trained the one hundred and fifty UK clinicians who worked alongside local medical teams, other NGOs and DFID to bring the outbreak under control.

UK-Med has deployed teams to a range of countries and crises including Cape Verde, China, Gaza, Haiti, Bosnia and Herzegovina, Indonesia, Jordan, Kosovo, Pakistan, the Philippines, Sierra Leone and Bangladesh. Our teams have undertaken a range of work on deployment including general medical care, trauma and surgical care, outbreak response and training of local healthcare staff.

The UK EMT

The UK Emergency Medical Team (UK EMT) provides high quality emergency health care solutions in a range of humanitarian contexts on behalf of the UK Government. The programme is led by the Foreign, Commonwealth and Development Office (FCDO) and works under the guidelines of the WHO Classification and Minimum Standards for Medical Teams in sudden onset disasters. We recruit and train teams of UK-based clinicians, normally released for three weeks at a time by NHS employers. At any time, we have a team of sixty clinicians on call who are ready to respond to disasters anywhere in the world within twenty four hours.

We can respond following earthquakes, cyclones, hurricanes, disease outbreaks or to other humanitarian contexts. Depending on the needs, we might deploy individual personnel, small clinical or advisory teams, self-sufficient primary care facilities or a field hospital including surgical team and inpatient facilities.

UK-Med Vision, Mission and Values

Our Vision

A world where everyone has the healthcare they need when crises or disasters hit.

Our Mission

We save lives in emergencies.

When health services are overwhelmed, we get expert health staff to where they're needed fast.

We help communities prepare for future crises.

We Value:

Excellence

We set high standards for ourselves and the organisation. We strive to be outstanding in everything we do.

Determination

We have a can-do attitude and thrive on problem solving. No matter what the challenge, we explore all options so if there's a way we'll find it. We don't give up easily.

Compassion

We care about people. The health and wellbeing of our patients and our people is central to everything we do.

Learning

We believe in knowledge-sharing and giving people the means to develop their capabilities. We value learning and continual growth.

Collaboration

Working in partnership with stakeholders, communities and colleagues is key to the success of our work.

We respect the skills, knowledge and experience of those we work with and take care to listen and adapt to changes in need.

Job Description

Humanitarian Operations Trainer

Job Title	Medical Coordinator – UK-Med Ukraine Response
Place of work	Ukraine

Purpose of role

- To provide relevant technical oversight for the overall UK-Med response, including any advisory activities, trainings, and case management, and ensure all activities are technically sound and of high quality.
- Line manage and technically supervise clinical team members, e.g. medical doctors, nurses, IPC staff, etc.
- Be the overall accountable person for the health activities of the deployment including assessment, implementation, monitoring and evaluation.

Key responsibilities

Technical

1	Supervise and support effective and safe clinical management of the deployed team and any national colleagues within the allocated facility/ies, while providing mentoring and on-the job supervision where needed of national staff in compliance with any national and WHO clinical guidelines
2	Support the clinical team to be consistent with established best practices and global technical response standards throughout the deployment period and seek support from Technical Lead when required
3	Ensure clinicals team adhere to all protocols, policies and guidelines, as outlined by UK-Med as well as those of the national MoH and WHO
4	Develop and maintain relationships with health actors and stakeholders involved in the response to further improve the activities being delivered and also to establish and referral mechanisms where required
5	Ensure all necessary tools and guidelines are in adherence with WHO and National MoH strategy in all relevant technical areas, are available and being effectively used
6	Ensure that clinical team members are maintaining medical ethics and full patient beneficence in all clinical decisions and act as an arbitrary when issues arise and/or require support of UK-Med HQ
7	Support existing surveillance systems and aim to improve these when necessary in support with the MoH/WHO Country office if necessary and according to context needs
8	Ensure full data collection is in place to inform programming and on-going evaluation of health activities in collaboration with the Technical Lead at HQ

9	Ensure clinical risk management in collaboration with the UK-Med Technical Lead, and make sure all clinical incidents are appropriately documented, investigated and learned from to prevent future incidents
10	Develop, plan, and deliver trainings curriculum on any respective gaps identified, ensuring they align with National Strategy and respecting all local customs and are appropriate for context and resources
11	Support technical recommendations in collaboration with the Technical Lead at HQ for any additional specialised health areas as required, including surveillance, laboratory services, infection prevention and control, etc.
12	Prepare regular technical reports to be shared with internal and external stakeholders as required, including trends, challenges, opportunities, and recommendations
Other	
13	Participate in the preparation of team weekly SitRep
14	Conduct individual team members appraisal reports at the end of a deployment and/or mid-term points
15	Contribute where appropriate to the final deployment report
16	Conduct an EoD debrief with Technical Lead of deployment to share challenges and learning from mission
17	Comply with UK-Med policies and practice with respect to child protection, code of conduct, health and safety, equal opportunities and other relevant policies and procedures
18	Submit any appropriate contributions to the end of mission report, specifically technical input relating to activities undertaken
19	Ad hoc duties as directed by the Team Lead
Safeguarding	
20	Comply with and uphold UK-Med safeguarding policies (including child protection, prevention of sexual exploitation and abuse, bullying and harassment) and all Codes of Conduct
21	Report all possible breaches of policy or Codes of Conduct through the appropriate channels in a timely fashion
General duties	
22	To ensure and promote Equality, Diversity and Inclusion (EDI) in line with UK-Med's EDI Policy
23	Comply with all financial and procurement policies and procedures, including those relating to anti-bribery, anti-terrorism and anti-slavery
24	Support UK-Med's environmental policies and procedures, taking personal responsibility for contributing to reducing negative environmental impacts
25	Work within the security framework and subsequent rules and procedures put in place for the deployment depending on the context

26	Undertake training and comply with vetting requirements (including CRB / police checks, referencing) appropriate to the role as specified by UK-Med
27	Treat all people including colleagues, patients and other beneficiaries, volunteers, partner staff and the general public with respect and ensure their dignity in interactions with you and UK-Med
28	Other tasks as might be required to ensure effective delivery of UK-Med / READY / projects and programmes of work

Person Specification

Medical Coordinator – UK-Med Ukraine

Response

Qualifications / Professional Memberships		
Q1	Any relevant medical qualifications (eg. Nurse, MD, MPH)	Desirable
Knowledge, Skills and Experience		
S1	Significant experience of working as a Medical Coordinator (expected to be at least 5 years)	Essential
S2	Experience in providing medical coordination support to humanitarian health responses (expected to be at least 2 years)	Essential
S3	Ability to coordinate a response to a medical emergency	Essential
S4	Understanding of best practice and global technical response standards (eg. Sphere, WHO EMT standards, ethics, etc.)	Essential
S5	Experience in managing and supervising clinical team members to achieve high standards of work	Essential
S6	Excellent communication and interpersonal skills; able to communicate complex technical requirements and information in an accessible way	Essential
S7	Experience in preparing project assessments and monitoring and evaluation reports of deployment activities	Essential
S8	Experience of working in difficult contexts and with a range of stakeholders to achieve objectives	Essential
S9	Good understanding of spoken and written language (equivalent to UN Level III) in English	Essential
S10	IT proficiency, including MS Word, MS Excel and Email	Essential
S11	Additional languages particularly French, Spanish or Arabic	Desirable
Personal Attributes		
A1	Personal integrity and the highest standards of personal conduct	Essential
A2	Commitment to high performance, striving for excellence in all aspects of work	Essential
A3	Determined; working hard to get the job done and finding solutions to problems	Essential

A4	Compassionate; putting the health and wellbeing of patients and colleagues at the heart of all actions	Essential
A5	Collaborative; inclusive and respectful in all interactions with others, and an active and skilled communicator	Essential
A6	Committed to learning; continuously developing own skills, supporting the development of others and contributing to continuous improvement	Essential
A7	Able to work independently with limited supervision	Essential

Practical requirements

P1	Will be practically available frequently enough, for long enough periods to deploy to diverse contexts	Essential
P2	Willingness to commit time to and provide authorisation for vetting procedures, medical clearance, training and development and other readiness activities	Essential

UK-Med Core Humanitarian Competencies

C1	Understands operating contexts, key stakeholders and practices affecting current and future humanitarian interventions	Essential
C2	Is accountable for own work and uses resources effectively to achieve lasting results	Essential
C3	Develops and maintains collaborative and coordinated relationships with colleagues, stakeholders and staff	Essential
C4	Operates safely and securely in pressured environments	Essential
C5	Adapts to pressure and change to operate effectively within humanitarian context	Essential
C6	Demonstrates humanitarian values and principles, and motivates others to achieve results in complex situations, independent of role, function or seniority	Essential

Key terms and benefits

Salary:	Starting rate expected to be GBP1,038 – GBP1,200 per week (GBP4,500 – GBP5,200 per month)
Working hours:	Full-time; you will be required to work the hours as are necessary for the proper discharge of duties.
Annual Leave:	33 days per year including public holidays (equivalent to 14.5% additional holiday pay if in contexts where holiday cannot be taken)
Safeguarding and sanctions:	<p>To ensure the suitability for the role's work with both adults and children, and/or work within regulated environments (CAA, MRHA) an assessment of suitability for this work will be completed which will include DBS / police checks. For work in some countries or funded by some donors we will also run a comprehensive sanctions / suitable person check.</p> <p>Suitability for this work is a condition of employment.</p>
Health and medical:	<p>Health clearance as 'fit to deploy' by our occupational health provider is an essential requirement for deployment in this role.</p> <p>You must complete course of all required vaccinations to be cleared for deployment.</p>
Professional requirements:	There are no required professional memberships although relevant memberships may be an advantage.
Term of contract:	Register members who deploy will be offered fixed-term contracts. The duration will depend on the requirements of the response, but most responses are between 4 and 12 weeks.

UK-MED

Building a world
prepared to help