

UK-MED



UK-Med MERU: Medevac Coordinator— Darfur, Sudan

Candidate Information Pack

2026

uk-med.org

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Introduction



UK-Med is the most deployed Emergency Medical Team globally, responding to complex humanitarian healthcare emergencies at speed and scale. We have expanded significantly over the last few years and have an ambitious strategy in place for growth.

The world is experiencing an unprecedented level of humanitarian need. Natural disasters, disease outbreaks and conflict can hit at any time. The people affected are often the poorest and most vulnerable and the health problems they experience post-disaster are long-lasting. We believe that they deserve the highest quality emergency medical aid. We seek to save lives, but also to build resilient health systems so that people can lead healthy lives in the future.

At UK-Med, we work together to:

- **Respond** rapidly to emergencies, delivering the expertise needed to support local health services and save people's lives.
- **Prepare** health staff through training and capacity building, enabling health services to be better prepared for emergencies.
- **Learn** and share learning worldwide through our academic partners, ensuring patients get the best care.

Since late February 2022, we have been responding to calls for help with the crisis in Ukraine. We now have programmes across Ukraine including surgical support, health clinics, and emergency preparedness training. More than 30,000 people have already received direct support or training from UK-Med as a result.

In June 2022, we were awarded EMT (Emergency Medical Team) status by the World Health Organization. A month later, we were formally appointed to provide EMT services for the UK government. As such we are at the front line of the Foreign, Commonwealth and Development Office's response to humanitarian crises and can also respond to any crisis, anywhere in the world, under our own banner.

In February 2023, UK-Med deployed the UK Emergency Medical Team field hospital to Turkey in response to the earthquakes there. Since launching our response in Gaza in late 2024, we have created two field hospitals within the Gaza strip and supported surgical departments in several locations. Over 1,000,000 patient consultations benefiting from UK-Med's treatment so far.

UK-Med Chief Executive Officer

David Wightwick

Advert

Role:	Medevac Coordinator – Darfur, Sudan Response Programme
Salary:	£7200 GBP gross per month, inclusive of any adverse conditions allowance
Hours:	Full time, with some weekend and evening working required to support the humanitarian programme delivery
Duration:	Initial contract linked to project funding and expected to run for up to 8 months, ending at the conclusion of the project regardless of start date. Any extension will be subject to funding availability.
Location:	Tawila North Darfur, Sudan (transit via Chad)

Can you help ensure humanitarian workers have access to life-saving medical evacuation and stabilisation services in one of the world's most challenging operating environments?

UK-Med is a frontline medical aid charity. Born of the British National Health Service, we have been working for over 30 years towards a world where everyone has the healthcare they need when crises and disasters strike.

UK-Med is currently supporting the humanitarian response in North Darfur, Sudan, where escalating needs and limited access to healthcare continue to place vulnerable populations and frontline responders at significant risk.

To strengthen humanitarian duty-of-care systems within Darfur, UK-Med is establishing a Medical Evacuation Referral Unit (MERU), providing stabilisation, referral and medical evacuation coordination services for the humanitarian community. The service will operate in close collaboration with humanitarian agencies, UN partners, health actors and referral facilities to ensure timely access to appropriate medical care.

We are seeking an experienced Medevac Coordinator to lead the establishment and operation of this service. You will oversee the implementation and day-to-day management of the MERU facility and associated ambulance services, coordinate national and international medical evacuations, manage multidisciplinary clinical teams and strengthen referral pathways across the humanitarian response.

Working closely with the Humanitarian Team Lead, Health Cluster, Trauma and Referral Working Group, EMT Coordination Cell, Ministry of Health and partner agencies, you will play a key role in ensuring effective, safe and accountable medical evacuation services are available to humanitarian personnel operating across Darfur.

Our ideal candidate will bring significant experience in humanitarian health operations, emergency medical services, patient referral systems, medical evacuation coordination or emergency response management. You will be comfortable operating in complex and insecure environments, able to manage multiple stakeholders and committed to ensuring high-quality duty-of-care services for frontline responders.

This is an exciting opportunity to contribute directly to humanitarian response efforts in Sudan while helping establish a critical service that supports the health, safety and wellbeing of humanitarian workers operating in a challenging and dynamic context.

How to apply

To apply, please submit a **current CV** and a **supporting letter (2 pages)** through our **online jobs portal**. Your covering letter must include a **detailed** explanation of your suitability for this post with **specific reference to the criteria** in the person specification

Applications must be submitted no later than **Monday 27th July 2026**.

Please note that this is a rolling recruitment process. Applications will be accepted on an ongoing basis and hiring manager will review applications as they are received, decisions may be made at any time if a suitable candidate is identified.

UK-Med is committed to safeguarding of our personnel and beneficiaries and has a zero-tolerance approach to sexual exploitation and abuse. We conduct thorough vetting before any appointment is confirmed.

UK-Med is committed to the principles of diversity, equality, and inclusion. We strive to provide an inclusive and supportive environment where employees feel respected and supported to be able to fulfil their potential.

About UK-Med

UK-Med(www.uk-med.org)

We train and deploy medical teams and specialists to save lives when epidemics, conflict and natural disasters hit. As disasters grow more frequent, severe and complex there has never been a greater need to respond quickly and effectively. We believe in a world prepared to help.

It started in 1988 with a team of eight Manchester clinicians led by our founder Tony Redmond, when a huge earthquake ripped through Armenia. Teams continued to deploy throughout the 1990's and 2000s, and when Ebola struck West Africa in 2014 UK-Med stepped up. We recruited and trained the one hundred and fifty UK clinicians who worked alongside local medical teams, other NGOs and DFID to bring the outbreak under control.

UK-Med has deployed teams to a range of countries and crises including Cape Verde, China, Gaza, Haiti, Bosnia and Herzegovina, Indonesia, Jordan, Kosovo, Pakistan, the Philippines, Sierra Leone and Bangladesh. We have been working in Ukraine since February 2022 and Gaza since January 2024. Between March 2024 to January 2025, we reached 379,084 people with high-quality healthcare. Every year we respond to 6-8 emergencies – our expert teams are ready to go within 24 hours. The breadth of our medical knowledge is one of our strengths, calling upon a register of 1200 top NHS clinicians and experienced aid workers who can provide a wide range of general medical care, trauma and surgical care, outbreak response and training of local healthcare staff.

UK-Med Vision, Mission and Values

Our Vision

A world where everyone has the healthcare they need when crises or disasters hit.

Our Mission

We save lives in emergencies.

When health services are overwhelmed, we get expert health staff to where they're needed fast.

We help communities prepare for future crises.

We Value:

Excellence

We set high standards for ourselves and the organisation. We strive to be outstanding in everything we do.

Determination

We have a can-do attitude and thrive on problem solving. No matter what the challenge, we explore all options so if there's a way, we'll find it. We don't give up easily.

Compassion

We care about people. The health and wellbeing of our patients and our people is central to everything we do.

Collaboration

Working in partnership with stakeholders, communities and colleagues is key to the success of our work.

We respect the skills, knowledge and experience of those we work with and take care to listen and adapt to change.

Job Description

Job Title	Medevac Coordinator – Darfur Response Programme
Reports to	In-field UK-Med Sudan HoM, at HQ (technical) UK-Med Health Department Sudan Focal Person
Duration	Initial contract linked to project funding and expected to run for up to 8 months, ending at the conclusion of the project regardless of start date. Any extension will be subject to funding availability.
Hours	Full time, with some weekend and evening working required to support the humanitarian programme delivery.
Place of work	Tawila, North Darfur, Sudan (transit via Chad)

Purpose of role

The Medevac Coordinator will lead the establishment and delivery of UK-Med's Medical Evacuation Referral Unit (MERU) in North Darfur, Sudan. Working closely with humanitarian partners, UN agencies, health actors and local authorities, the postholder will oversee the implementation and day-to-day management of a duty-of-care medical evacuation and stabilisation service for the humanitarian community in Darfur.

The role will provide operational leadership for the MERU facility and associated ambulance services, ensuring safe, timely and effective referral, stabilisation and medical evacuation pathways for humanitarian personnel. The Medevac Coordinator will be responsible for coordinating clinical and operational teams, strengthening referral networks, maintaining service quality and supporting the wider humanitarian response architecture in line with UN Medical Directors recommendations and Inter-Agency Standing Committee (IASC) scale-up priorities.

Key responsibilities

Programme Leadership and Operations

1	Lead the establishment and operationalisation of the MERU facility and associated ambulance services, ensuring readiness for planned service commencement.
2	Oversee the day-to-day management of MERU operations, ensuring services are delivered safely, effectively and in accordance with agreed standards and protocols.
3	Ensure appropriate systems, processes, equipment and supplies are in place to maintain operational continuity.
4	Monitor service utilisation data, operational performance and emerging needs, adapting service delivery as required

Stakeholder Coordination and Referral Pathways

5	Coordinate with humanitarian agencies, UN bodies, health actors and relevant authorities to establish and maintain effective referral and medical evacuation pathways.
6	Act as the primary focal point for inter-agency coordination relating to humanitarian medical evacuation and stabilisation services.

7	Support the development, implementation and review of referral protocols, SOPs and guidance documents as agreed.
8	Represent UK-Med within relevant coordination forums, including the Trauma and Referral Working Group, Health Cluster, Ministry of Health and EMTCC.
Clinical and Team Management	
9	Line manage and support the UK-Med clinical team, including the Emergency Department Physician, Emergency Nurse and Anaesthetist/ICU clinician.
10	Oversee recruitment, induction, supervision and capacity strengthening of national staff, including nursing staff, drivers and support personnel.
11	Promote a positive team culture and ensure staff wellbeing, safety and performance are effectively managed.
Medical Evacuation Coordination	
12	Coordinate national and international medical evacuations, working closely with humanitarian agencies, medevac providers and receiving facilities.
13	Support case identification, clinical review, referral decision-making and patient tracking processes.
14	Facilitate administrative and logistical requirements associated with medical evacuation processes, including visas, travel permissions, security clearances and cross-border movement requirements where necessary.
15	Maintain oversight of case management and ensure confidentiality and duty-of-care principles are upheld throughout the evacuation process.
Quality, Reporting and Continuous Improvement	
16	Establish and maintain systems for data collection, reporting, audit and quality improvement.
17	Monitor service outcomes and identify opportunities to strengthen quality, efficiency and patient safety.
18	Prepare internal reports, donor updates and operational summaries as required.
19	Contribute to lessons learned processes and the ongoing development of UK-Med's emergency medical referral and evacuation capability.
Security and Risk Management	
20	Work closely with UK-Med security and programme teams to ensure medical evacuation activities are delivered within the prevailing security context.
21	Support contingency planning and preparedness activities related to casualty management, evacuation and humanitarian duty-of-care arrangements.
22	Identify and escalate operational, clinical or security risks that may impact service delivery.
Safeguarding	
23	Promote a strong safeguarding and protection culture within the programme

24	Comply with and uphold UK-Med safeguarding policies (including child protection, prevention of sexual exploitation and abuse, bullying and harassment) and all Codes of Conduct.
25	Report all possible breaches of policy or Codes of Conduct through the appropriate channels in a timely fashion.
General duties	
26	Comply with all financial and procurement policies and procedures, including those relating to anti-bribery, anti-terrorism, and anti-slavery.
27	Support UK-Med’s environmental policies and procedures, taking personal responsibility for contributing to reducing negative environmental impacts.
28	Comply with all health and safety policies and procedures.
29	Undertake training and comply with vetting and health requirements (including CRB / police checks, referencing, health screening and vaccination requirements) appropriate to the role as specified by UK-Med.
30	Treat all people including colleagues, patients and other beneficiaries, volunteers, partner staff and the general public with respect and ensure their dignity in interactions with you and UK-Med.
31	Other tasks as might be required to ensure effective delivery of UK-Med / UK EMT deployments, projects and programmes of work.

Person Specification

Medevac Coordinator - Sudan

Qualifications / Professional Memberships		
Q1	Degree or equivalent professional qualification in medicine, nursing, paramedicine or a relevant related field.	Essential
Knowledge, Skills, and Experience		
S1	Significant experience working in humanitarian emergency response, healthcare or international NGO settings.	Essential
S2	Experience coordinating patient referrals, medical evacuations, ambulance services or emergency healthcare operations.	Essential
S3	Experience managing multidisciplinary teams in complex operational environments.	Essential
S4	Experience working with multiple stakeholders including UN agencies, NGOs, government authorities and healthcare providers.	Essential
S5	Experience developing, implementing or overseeing operational procedures, referral pathways or emergency response systems.	Essential
S6	Experience producing operational reports, donor reports or programme performance data.	Essential
S7	Understanding of humanitarian coordination mechanisms and emergency response structures.	Essential
S8	Understanding of medical evacuation processes, referral systems and duty-of-care principles.	Essential
S9	Proven influencing and negotiating skills with internal and external audiences	Essential
S10	Excellent planning, coordination and prioritisation skills and proven capacity to undertake varied tasks to tight deadlines	Essential
S11	Strong critical thinking and analytic skills	Essential
S12	Strong verbal and written communication	Essential
S13	Experience in developing concept notes and donor proposals	Desirable
S14	Strong budget management experience	Desirable
S15	Good understanding of spoken and written language (equivalent to UN Level III) in English	Essential
S16	IT proficiency, including MS Word, MS Excel and Email	Essential

S17	Additional languages particularly French or Arabic	Desirable
Personal Attributes		
1	Highest standards of integrity and professional conduct.	Essential
2	Strong organisational and leadership skills, complemented by sound management abilities.	Essential
3	Excellent interpersonal skills and team working skills.	Essential
4	A positive and flexible problem-solving approach.	Essential
5	Excellent time and task management skills with the ability to balance a full and dynamic workload.	Essential
6	Willingness and ability to pass clearance checks, undertake overseas travel and deploy to humanitarian emergencies.	Essential
7	Excellent attention to detail around work planning and the use of systems with a strong commitment to quality control and compliance standards.	Essential
8	Ability to work independently.	Essential
Practical requirements		
9	Ability to travel internationally, including to Sudan and Chad.	Essential
10	Willingness to work some weekends and evenings to contribute programme delivery and organisational priorities.	Essential
11	A commitment to own learning and development and willingness to undertake Continuing Professional Development.	Essential
UK-Med Core Humanitarian Competencies		
Understands operating contexts, key stakeholders and practices affecting current and future humanitarian interventions		Essential
Is accountable for own work and uses resources effectively to achieve lasting results		Essential
Develops and maintains collaborative and coordinated relationships with colleagues, stakeholders and staff		Essential
Operates safely and securely in pressured environments		Essential
Adapts to pressure and change to operate effectively within humanitarian context		Essential
Demonstrates humanitarian values and principles, and motivates others to achieve results in complex situations, independent of role, function or seniority		Essential

Key terms and benefits

Salary:	£7,200 GBP gross per month, inclusive of any adverse conditions allowance
Working hours:	Full time, with some weekend and evening working required to support the humanitarian programme delivery.
Annual Leave:	33 days per year including public holidays (equivalent to 14.5% additional holiday pay if in contexts where holiday cannot be taken). An additional RnR package to be discussed during the interview process.
Safeguarding:	To ensure the suitability for the role's work with both adults and children, and/or work within regulated environments (CAA, MRHA) an assessment of suitability for this work will be completed which will include DBS/police checks. For work in some countries or funded by some donors we will also run a comprehensive sanctions/suitable person check.
Health and medical	Suitability for this work is a condition of employment. Health clearance as 'fit to deploy' by our occupational health provider is an essential requirement for deployment in this role.
Professional Requirements:	Membership of professional bodies is not a requirement but may be an advantage.
Travel	Requires travel through Chad to enter and leave Tawila, North Darfur, Sudan (UK-Med will support visa processes where required).
Term of contract:	Initial contract linked to project funding and expected to run for up to 8 months, ending at the conclusion of the project regardless of start date. Any extension will be subject to funding availability.

UK-MED

Building a world
prepared to help